



The Desktop Notification System

The need for reliable mass communication systems is stronger than ever. Communication must be immediate, dependable, easy to use, and reach a variety of different media (e.g. IP phones, speakers, and computer desktops). The Desktop Notification System, a component in the Singlewire Software suite of products, allows Windows, Mac, and Linux desktops to receive and send InformaCast and InformaCast CK live, ad-hoc, text, audio, and text and audio broadcasts. The Desktop Notification System is designed to be rapidly deployed and easy to use.

The Desktop Notification System is comprised of:

- **A notification component.** This is the heart of the application; it starts up automatically upon user login and contacts the InformaCast or InformaCast CK server for registration. It then listens for InformaCast/InformaCast CK requests—be they broadcasts or captures—and displays/plays them when they are initiated.
- **An administrative component.** This management piece allows for the configuration of the notification window's behavior and appearance. It is possible to specify the color, size, and logo display for broadcasts through a policy file.

Upon receiving an InformaCast/InformaCast CK request, the notification window will react and either display the proper interface for a sound capture through the desktop microphone or relay the audio for the InformaCast/ InformaCast CK broadcast while displaying any associated text information.

Features and Benefits

The Desktop Notification System simplifies your mass communication needs:

- **Customize your installation.** Choose between a regular install where you set your parameters through an installation wizard or a silent install where you create a properties file containing your installation information and launch it without needing users to select any parameters.
- **Deploy across platforms.** The Desktop Notification System is compatible with Mac, Linux, and Windows machines, allowing you to broadcast messages to all desktops in your organization, regardless of platform.
- **Get your message out quickly and reliably.** Your message, whether recorded or live, can be broadcast in less than 20 seconds to an unlimited number of computer screens.
- **Create your own look.** The notification window can be customized in size and background color, and you can even include your logo or a picture to adapt its look to your organization/district's style.
- **Reach more people.** InformaCast and InformaCast CK can reach speakers and IP phones; the Desktop Notification System extends your ability to reach more people, ensuring that everyone who needs notification will receive it.

- **Seamless integration with InformaCast CK and InformaCast.** The Desktop Notification System was created for use with InformaCast and InformaCast CK. It seamlessly integrates with both applications, allowing you to expand your notification possibilities.

Requirements

The Desktop Notification System has the following requirements:

- **Windows.** Windows XP, Service Pack 2 or later, or Windows Vista (32 and 64-bit) Basic, Home Premium, Business, Enterprise, and Ultimate editions
- **Linux.** Ubuntu and Kubuntu (32-bit only) 7.10, 8.04, and 8.10, or RHEL 5 32-bit and 64-bit
- **Mac.** An Intel-based Mac running OSX 10.5 or above, with Java 6 or above installed

Contact your local Singlewire representative for more information.

About Singlewire

Singlewire Software develops and supports innovative voice applications centered around secure, fast, and reliable mass notification capabilities. Our main application offerings: InformaCast, InformaCast CK, PushToTalk, and DORA allow our customers unprecedented control in designing mass notifications, assigning them to specific recipients, and determining the medium for dissemination—IP phones, IP speakers, email, etc.—all with the peerless capacity for customization to our customers' specific environments. Singlewire is devoted to maintaining the agility and imagination needed to fulfill our customers' needs and fostering an environment for successful partnerships between our customers and our company.