



Singlewire Solutions Work for Government

Sending and receiving notifications within a multi department, government setting can be many different things, with varying levels of complexity. You need flexible and immediate communication with a wide variety of devices including pagers, phones, computer desktops, and overhead speakers—all while retaining the ability to easily and quickly send out emergency messages and the policies accompanying them.

A Singlewire Software solution provides your government with a flexible and effective means for doing all this...and more.

Key Benefits

Key benefits to Singlewire's enterprise-class government solution include:

- Centrally manage your entire paging system, leveraging your Cisco network and Unified Communications infrastructure
- Employ powerful audio and/or text paging to any combination of Cisco IP phones, desktops (PCs, Mac, and Linux), Power over Ethernet speakers, and legacy analog paging systems
- Centrally manage communication plans and policies for all emergency event responses
- Enjoy administrative simplicity when establishing paging zones and end-user groups
- Make use of a scalable solution—operating on a multi-cast-enabled IP data network—which ensures reliability and performance
- Enable walkie-talkie and intercom communication via your Cisco phones

Further Examples

Singlewire software has the following real-life applications:

- Connect with cross jurisdictional agencies to establish a regional notification strategy
- Give administration the ability to message multiple departments all at once, or one at a time
- Use DORA (see reverse page for more information) to monitor entrances and send an alert if suspicious activity is detected

Contact Us:

Visit www.singlewire.com/government for more information on how our solutions can help your organization, and contact your local Singlewire representative today.

InformaCast

InformaCast revolutionizes organization-wide communication. You can simultaneously send an audio stream and text message to any combination of Cisco IP phones, InformaCast-compliant IP speakers, and PCs. With the push of a single button on the phone or a single click from a PC, you can send a live, recorded, or scheduled broadcast to one or more paging groups:

- Tell a coworker he/she has a call on Line 1 or tell employees that email is down
- Organize groups of phones, speakers, and PCs to send different messages to different groups
- Consolidate all paging, bells, and clocks to a single server at the district office and IP speakers with clocks at the schools
- Use Singlewire's DORA software to integrate building systems doorbells, security cameras, and other contact closure devices

DORA

DORA expands the capabilities of the InformaCast paging applications by allowing them to integrate with contact closure devices. DORA can monitor alarms and receive input from motion detectors, door contacts, fire alarms, security panels, building systems, and generic call switches, among other devices. It can also trigger action by other systems using contact closure or serial communication. DORA has the following real-life applications:

- Send a broadcast to a specified paging group as well as an email alert when a motion detector is triggered
- Activate a broadcast over the speakers and/or phones when the night doorbell is pushed
- If an unauthorized door is opened, send an audio alert broadcast to the area of the door as well as a notification email to the security team

PushToTalk

Singlewire's PushToTalk is a walkie-talkie application designed mainly for Cisco 7921 and 7925 phones, but which also works with most Cisco IP desk phones. Simply press the PushToTalk side button to begin your PushToTalk session. PushToTalk's features make communicating with groups of people or a single person as easy as pressing a button:

- Create groups that consist of any combination of supported phones
- Add any number of phone groups to a session and any number of phones to a given phone group
- Conduct a PushToTalk session with a single user through the One-to-One option
- Answer a phone call and re-join a PushToTalk session once phone call ends

About Singlewire

Singlewire Software develops and supports innovative voice applications centered around secure, fast, and reliable mass notification capabilities. Our main application offerings: InformaCast, PushToTalk, and DORA allow our customers unprecedented control in designing mass notifications, assigning them to specific recipients, and determining the medium for dissemination—IP phones, IP speakers, email, etc.—all with the peerless capacity for customization to our customers' specific environments. Singlewire is devoted to maintaining the agility and imagination needed to fulfill our customers' needs and fostering an environment for successful partnerships between our customers and our company.

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