

InformaCast®

Wearable Alert Badge FAQ

WHAT IS THE INFORMACAST WEARABLE ALERT BADGE?

The InformaCast Wearable Alert Badge is a personal device you can use to request help and alert others from anywhere within the school building.

WHY AM I RECEIVING ONE?

Issuing InformaCast Wearable Alert Badges to all staff helps enhance your school's safety posture by providing an immediate way to notify others when issues arise.

WHEN SHOULD I USE IT?

Your school will provide specific details on when you should activate your badge. You can signal two different events based on how many times you press the button: three presses typically requests help, while six presses typically initiates a full school alert. However, your school may customize these use cases to meet the unique needs of your environment.

HOW DOES IT WORK?

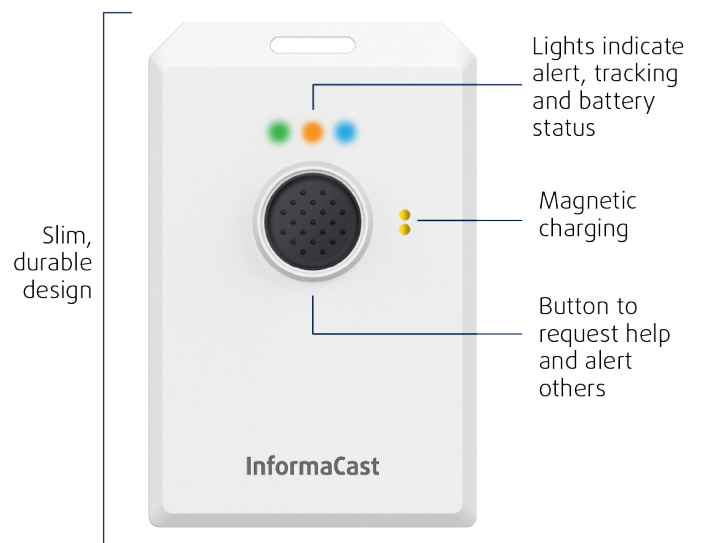
When the badge is activated, the name of the person whose badge it is, their location within the school, and the button-press type they used will be sent to school leaders to alert them that an issue is taking place and help is being requested.

WHAT INFORMATION IS PROVIDED WHEN THE BADGE IS ACTIVATED?

The badge will provide the staff member's name and show their location on a map. The map will update to show if the staff member needs to move due to the nature of the incident they are experiencing.

AM I TRACKED AT ALL TIMES?

No. Tracking only occurs when the badge is activated. You will know the badge is activated and that you are being tracked when the green and blue lights above the button are in a solid state. Tracking ends when the incident is resolved at which point all the lights on the badge will turn off. If the badge is idle, there is no tracking taking place.



DOES IT WORK OUTSIDE?

The badge does not currently work outside the building.

WHAT DO I DO IF I ACCIDENTALLY PUSH THE BUTTON?

The InformaCast Wearable Alert Badge has several deterrents to prevent accidental activation. The button is set within a ridged ring to minimize unintended presses. The badge also will not activate if it is pressed once or if the button is held down continuously. Your school will provide further guidance on how to handle potential false alarms.

WHAT DO THE LIGHTS INDICATE?

Your badge includes three colored LED lights, green, blue, and orange, that indicate different statuses.

When you successfully activate your badge (with either three or six button presses), all three LEDs will flash quickly. When the lights stop flashing, and the blue and green LEDs are solid, that confirms that your alert has been received, your location is being tracked, and help is on its way.

The green LED also indicates conditions related to your badge's battery. If the green LED flashes once every 10 seconds, the power is low and it needs to be charged. While the badge is charging, the green LED will flash slowly, and when charging is complete, the green LED will be solid.

HOW LONG DOES THE BATTERY LAST?

If the badge does not need to be activated, battery life is expected to last the full school year.

HOW DO I KNOW WHEN TO RECHARGE MY BADGE?

When the battery on your badge is low, the green LED flashes once every 10 seconds, indicating that it needs to be charged.

HOW DO I CHARGE IT?

Your school has been provided with bulk charging stations, as well as individual USB charging cords.

WHAT HAPPENS IF A BADGE BREAKS, IS LOST, OR LEFT AT HOME?

If your badge is damaged, misplaced, or forgotten, please contact your school leader for a replacement.

HOW DO I TEST IF MY BADGE IS WORKING?

Badges have already been tested to ensure they are operational. If you have concerns about your badge, please contact your school leaders.

WHAT IF I DON'T WANT TO WEAR THIS BADGE?

Talk to your school leaders about possible alternatives for requesting help.