

Why Choose Singlewire Professional Services?

Fast-Track Your Safety: Let Our Experts Lead the Way

The Challenge:

Deploying mission-critical tech like InformaCast or Visitor Aware is complex. When internal teams juggle deployment with daily operations, timelines stretch and configurations suffer. This delays your protection and drains your resources.

The Solution: Singlewire Professional Services

We don't just hand you the software. We provide a dedicated engineer to ensure your environment is resilient, optimized, and ready for Day One.

3 Reasons to Choose Professional Services

1. Save Up to 40+ Engineering Hours

DIY deployments require deep technical knowledge of multicast design, APIs, and telephony. Our engineers handle this heavy lifting for you. We bypass the steep learning curve and eliminate "trial and error" labor, saving your team weeks of work.

2. Guarantee System Optimization

There are essential scenarios that are the heartbeat of your system. We bridge the gap between "installed" and "fully optimized." To ensure long-term success, we provide a customized, recorded Admin training session for your current team and future hires.

3. Priority Scheduling & A Proven Process

Don't become another ticket in a queue. Receive a dedicated Project Coordinator and Technical Specialist who follow a rigorous five-step roadmap to success:

- Discovery
- Validation
- Technical Deployment
- UI Configuration
- Training

4.85/5

Average customer satisfaction score on completed projects

The Value of Singlewire Professional Services



The Benefit	Going It Alone (DIY)	With Professional Services
Time to Value	Average 3–6 months (or stalls)	Targeted 30–45 day completion
Resource Cost	Up to 40+ hours of internal IT labor	Up to 8 hours of dedicated collaboration, alleviating IT burden
Expertise	Learning via documentation	Direct access to Singlewire engineers using best practices
Configuration	Time-consuming trial and error	Proven 5-step deployment process
Confidence	Hoping it works when you need it	Validated, tested, and recorded training

Flexible Tiers to Meet You Where You Are

JUMPSTART PACKAGES

- ✓ **New Installs:** Full ground-up setup for InformaCast or Visitor Aware.
- ✓ **Migrations:** Expert handling of Advanced-to-Cloud data mapping.
- ✓ **Ecosystem Sync:** Integration for Cisco UCM, UCaaS, IP Speakers, etc.

CUSTOM & AD-HOC SERVICES

- ✓ **Admin Training:** Deep-dive, recorded sessions on specific topics for your team.
- ✓ **System Health Checks:** Optimization audits for existing environments.
- ✓ **Module Expansion:** Targeted help for adding new sites or features.

The Bottom Line

Professional Services isn't just an "add-on"—it's an insurance policy for your emergency notification strategy. Singlewire Professional Services provides the roadmap and technical partnership to move from kickoff to Go-Live in a fraction of the time. Don't just deploy; **optimize**.

Reach out to your account manager for more details or [hire an expert](#) today.